

2010 YEAR IN REVIEW





THE WATER QUALITY PEOPLE™

The Water Environment Federation (WEF) is a not-for-profit association that provides technical education and training for thousands of water quality professionals who clean water and return it safely to the environment. For more than 80 years, WEF members have proudly worked to protect public health, serve their local communities, and support access to clean water worldwide.

As a leading source of water quality expertise, WEF is committed to advancing the water profession by providing unparalleled access to the field's best science, engineering, and technical practices. WEF's programs and services support the protection of public health and a sustainable water environment.

OUR VISION

The Water Environment Federation will be recognized as a leader dedicated to the preservation and enhancement of the global water environment.

OUR MISSION

To develop and promote practices and policies, which assist our members to serve the public interest in providing efficient and environmentally protective water quality and wastewater management services; deliver high-quality products and services to members and stakeholders; promote scientifically sound environmental practices and regulation; educate members, the public, and policy-makers; promote and advance the water quality profession; and promote public health by preserving and enhancing the global water environment.

Dear Friends and Colleagues,

Throughout the past year, I often challenged traditional views of the water quality profession and called for new paradigms of water management. As our profession evolves to address emerging issues from population growth to climate change, it is evident that we will need to develop new approaches and technologies. We will have to treat water as a finite but reusable resource and break down barriers separating water users into industrial, agricultural, and domestic as well as separate water, wastewater, and stormwater management.

Reflecting on the hard work and accomplishments of 2010, I am proud to say that WEF, our members, and Member Associations (MAs) are leading the effort for change. We have made great progress this year in addressing timely water issues as diverse as energy, nutrient management, stormwater, reuse, and sustainability.

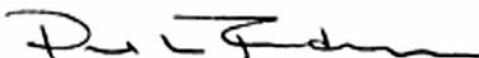
However, as water professionals we cannot view our role narrowly and still expect to find sustainable solutions. Breaking silos down in the water practice also means building partnerships with diverse organizations. Throughout 2010, WEF made a concerted effort to partner with other like-minded organizations to find better ways to preserve and enhance the global water environment. In addition to developing a water reuse journal with the WaterReuse Association and a new Web site with the American Water Works Association (AWWA) to promote water careers, we also continued our commitment to building the global Alliance for Water Stewardship and partnered with the Johnson Foundation at Wingspread to develop a national call to action for improved freshwater management approaches.

Although I often spoke of the threat to our freshwater resources, there is little doubt that the future of WEF as a leading water quality organization is secure, due in part to the leadership of former Executive Director Bill Bertera. After nearly 10 years of outstanding service, Bill left us late last year financially strong and programmatically robust.

His contributions were many, including growing WEFTEC® into the largest annual water quality conference and exhibition in the world, and I cannot speak more highly about our appreciation of his accomplishments to WEF and our profession. Looking forward, I am equally excited about WEF's future under the direction of Jeff Eger who will continue the development of a new strategic plan.

In closing, I would like to thank all of you for your efforts to preserve and enhance the water environment and for the privilege to have served as your president.

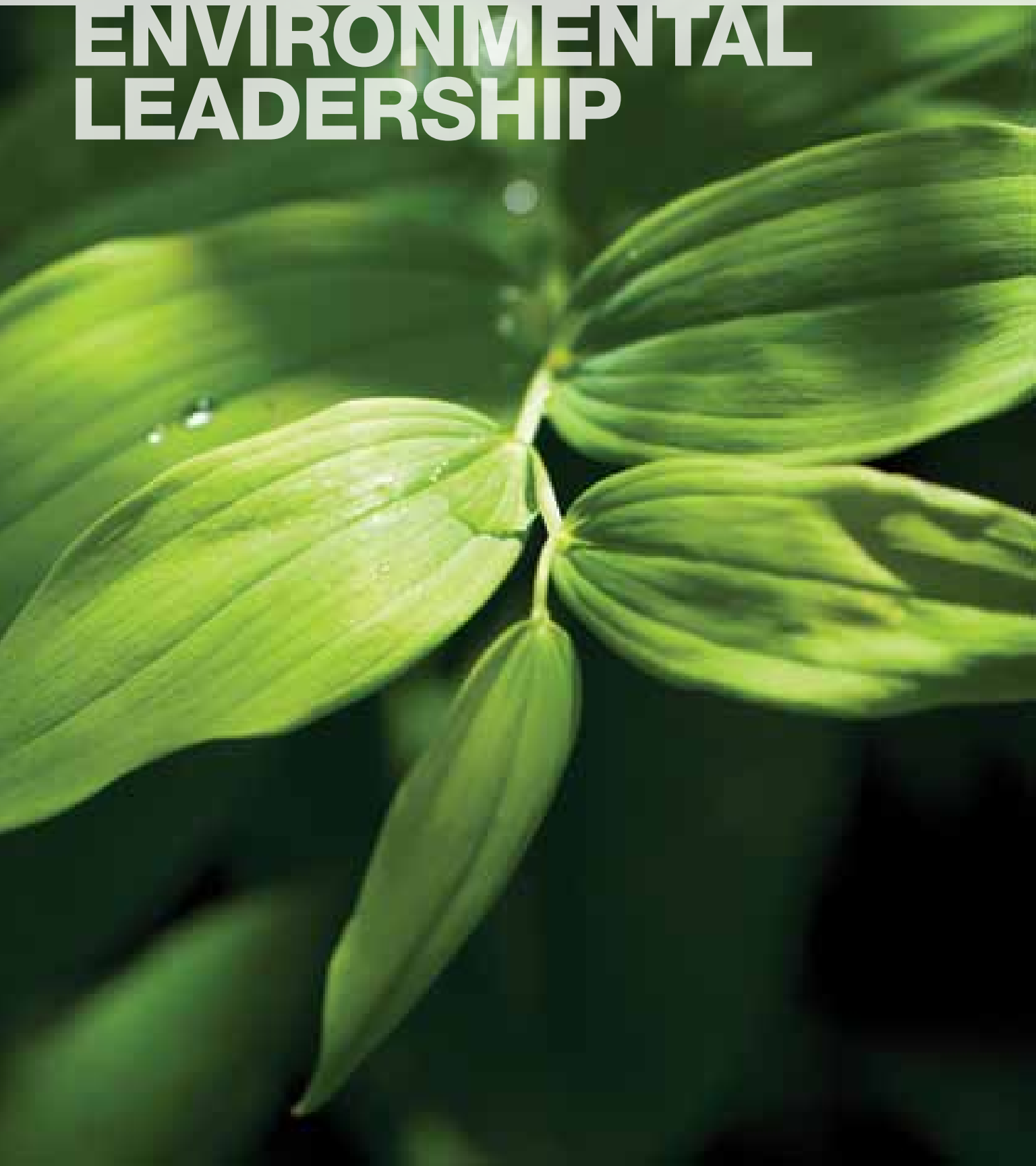
Sincerely,



Paul Freedman
2009–2010 WEF President



ENVIRONMENTAL LEADERSHIP



WEF REMAINS
TRUE TO ITS
COMMITMENT
TO CLEAN
WATER AND
PROTECTING
PUBLIC
HEALTH



Photograph by Paul Cockrell

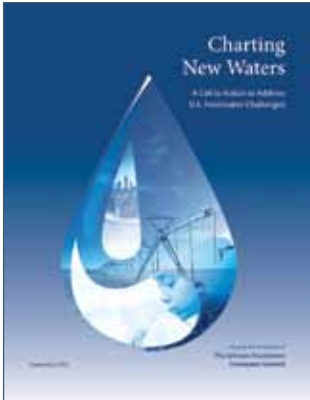
WEF MAKES PROGRESS IN ADDRESSING 21ST CENTURY WATER CHALLENGES

As a leading water quality organization, WEF remains true to its commitment to clean water and protecting public health. Utilizing the expertise of its diverse membership, WEF made great strides in 2010 in its efforts to help address and solve the unique water challenges of the 21st century, including a range of issues from energy and sustainability to stormwater and nutrient management.

In response to unprecedented support for energy efficiency across both private and public sectors, the Consortium for Energy Efficiency, in cooperation with WEF, released the *Energy Efficiency RFP Guidance for Water and Wastewater Treatment Facilities* in May. Municipal officials can apply this guidance to simplify and streamline the RFP process, to help cities and towns tap into federal funding streams and local efficiency program resources, and to make energy efficiency standard at treatment facilities.

Of course energy efficiency is just the beginning; numerous volunteer groups at WEF are working to develop and share information that can help more utilities harness the capacity of their systems to produce energy.

In September, WEF presented “The Future of Global Water Technologies” seminar as part of World Water Week in Stockholm, Sweden. Held in partnership with Black & Veatch’s global water business, ITT Corporation, and Siemens Water Technologies, the groundbreaking event examined the social, financial, and environmental impacts on the development of sustainable water management solutions. This important seminar also explored the role of energy management, reuse, desalination, and advanced technologies for infrastructure and treatment improvements.



Later that month, WEF also joined a diverse coalition of businesses, farmers, environmental not-for-profits, and government agencies in issuing a landmark call to action aimed at heading off a national crisis in water quality and supply. Developed by The Johnson Foundation at Wingspread, "Charting New Waters: A Call to Action To Address U.S. Freshwater Challenges" was presented to the Obama Administration at a meeting of federal agencies convened by the White House Council on Environmental Quality and is believed to be the first such comprehensive, cross-sector examination of U.S. freshwater challenges and solutions.

The inaugural meeting of WEF's Stormwater Task Force was held in October and resulted in the formation of the Stormwater Coordinating Council. Chaired by Chris Crockett, Director of Planning and Research at the Philadelphia Water Department, the Council will define and develop resources for effective stormwater management for improved water quality and community sustainability. The first meeting brought together representatives from WEF's standing committees, communities of practice, and other interested parties to direct and coordinate WEF's stormwater initiative to focus efforts and prevent redundancy.

While WEF expanded its focus on stormwater, the organization continued its work on the challenge of excessive nutrient loadings. In the past, WEF has called for the establishment of a water quality trading program and has since devoted its efforts to educating its members, the profession, and the general public about the issue.

In July, a team of experts led by then President-Elect Jeanette Brown briefed the U.S. Environmental Protection Agency (EPA) Office of Water on a new report titled "Technical Submission to EPA: Removal of Nutrients with Currently Available Secondary Treatment Technologies." Prepared by WEF's Government Affairs Committee's nutrient work group and peer reviewed by a panel of experts, the document was intended to assist EPA in evaluating a petition filed by several citizens groups requesting that the agency redefine municipal secondary treatment requirements to include nutrient removal. EPA expressed interest in continuing dialogue with WEF and other stakeholders on reasonable approaches to advance nutrient management.



President-Elect Jeanette Brown

Also in 2010, a total of eight workshops and 22 technical sessions on nutrient removal were offered at WEFTEC in New Orleans. WEF released a new Manual of Practice — *Nutrient Removal, MOP 34* — and offered a Biological Nutrient Removal discussion forum on WEF's Web site (www.wef.org). A WEF conference planning committee worked closely with their counterparts from the International Water Association (IWA) throughout the year to develop a specialty conference on the topic in January 2011.

BIOSOLIDS MANAGEMENT REMAINS TOP PRIORITY

Over the past year WEF also has made good progress in repositioning the National Biosolids Partnership (NBP) for even greater success in fulfilling its mission of advancing the adoption of effective and sustainable practices for biosolids management. Central to this effort was a revision of the NBP’s Biosolids Management (Environmental Management System – EMS) Program to streamline the audit process and provide a new second option for agencies that require less third-party audit frequency but that are interested in NBP’s prestigious recognition program.

To ensure stakeholder involvement, the NBP held a workshop in January with the certified and active agencies to finalize program revisions. Another meeting was held in December as part of an NBP initiative that focused on framing issues, trends, products, and services that will impact the future of biosolids management. The goal is to provide information to help the entire sector understand challenges and opportunities while developing input to the NBP’s plans for program and service development.

WEF also redesigned and relaunched the popular NBP Web site (www.biosolids.org) as part of the larger program update. Now housed within WEF’s home site, the revised site serves as an information clearinghouse on effective biosolids practices and all aspects of biosolids management, including the NBP’s rigorous EMS-based certification program.

Additional service enhancements in 2010 included a series of free webcasts on a variety of biosolids management topics, a redesign of the NBP’s popular electronic newsletter into a new biweekly format, and the addition of a communications clearinghouse to WEF’s Access Water Knowledge: Biosolids Center.

Organizations that have been certified by the NBP collectively manage more than 12% of the biosolids in the United States and have documented significant benefits in using the program’s tools and resources. Four new agencies achieved certification in 2010, including the first international organization.



Greater Moncton Sewerage Commission — New Brunswick, Canada

Lewiston-Auburn Water Pollution Control Authority — Lewiston, Maine

Camden County Municipal Utility Authority — Camden, N.J.

City of Mankato — Mankato, Minn.



QUALITY EDUCATION



WEF EXPANDS FOCUS AND DELIVERY OPTIONS FOR EDUCATION AND TRAINING

WEF continually seeks to provide water quality professionals with the best education and training available today through specialty conferences, seminars, webcasts, and distance learning. A diverse combination of these learning experiences were offered throughout the year and highlighted a range important topics such as biofilm reactor technology, collection systems, groundwater, energy renewal, fats, oils & grease, groundwater, infrastructure, membrane applications, National Pollutant Discharge Elimination System permitting, odors and air pollution, residuals and biosolids, social media, stormwater, utility management, and wet weather issues.

WEFTEC SETS NEW EXHIBITION RECORD AND RANKS AMONG TOP U.S. TRADESHOWS

In October, more than 17,500 water professionals and 984 exhibitors occupying a record-breaking 295,295 net square feet of exhibition booth space traveled to New Orleans for WEFTEC 2010, WEF's 83rd annual technical exhibition and conference. The 2010 exhibition exceeded the previous record set at WEFTEC.08 in Chicago by more than 5700 net square feet.

The conference featured a high-quality technical program of 112 technical sessions, 33 workshops, and several high-profile events, including a special session with Robert Perciasepe, Deputy Administrator for the EPA. Perciasepe chose the forum to announce the issuance of EPA's new Clean Water and Drinking Water Infrastructure Sustainability Policy, which builds on the Attributes of Effectively Managed Utilities that were identified by WEF and the other members of the Effective Utility Management Collaboration in May 2007.

The full range of conference workshops and technical sessions provided in-depth examination of topics such as global and local disaster recovery, improved energy efficiency for wastewater treatment plants and processes, innovative applications of the small-scale use of reclaimed water, private sewer system management, and new developments in membrane bioreactor technology.



To provide an even more efficient and streamlined WEFTEC experience, WEF launched a new WEFTEC Web site (www.weftec.org) in April. As part of a larger two-phase Internet project to increase access to the world's best science, engineering, and technical practices in the water quality field, the new look and features complemented a redesign of WEF's primary Web site that was launched late last year.

Further solidifying its designation as the largest annual water quality exhibition and conference in the world, WEFTEC also was named as the 74th and 67th largest trade shows on the prestigious Tradeshow Week 200 and Tradeshow Executive's Gold 100 lists in the spring and fall of 2010. Compiled annually by the former *Tradeshow Week* (now *Trade Show News Network*) and *Tradeshow Executive* industry publications, both lists rank U.S. trade expositions according to the net square feet of paid exhibit space from the previous year. WEF received both rankings for WEFTEC.09 in Orlando, Fla.

VIRGINIA DOMINATES OPERATIONS CHALLENGE 2010

Terminal Velocity from the Virginia Water Environment Association took top honors during the 2010 Operations Challenge competition held in October as part of WEFTEC 2010. Coached by Bobby Williams, the team of Donnie Cagle, Paul Cubilla, Steve Motley, and Jason Truitt competed against 37 teams from the United States, Canada, and Argentina.



Division 1

First Place:
Terminal Velocity, Virginia WEA

Second Place:
LA Wrecking Crew, California WEA

Third Place:
Seacoast Sewer Snakes, New England WEA



Division 2

First Place:
Team HRSD, Virginia WEA

Second Place:
DilloXXPress, WEA of Texas

Third Place:
Liquid Force, WEA of South Carolina

NEW LEADERSHIP, LOOK, AND DIRECTION FOR WEF PUBLICATIONS

WEF continued its commitment to excellence in publishing through its award-winning publications. In 2010, WEF launched a redesign of its flagship publication, *Water Environment & Technology (WE&T)* — marking the first substantial upgrade to the magazine in the past 10 years — and released four new Manuals of Practice (MOPs):

- *Biofilm Reactors, MOP 35*
- *Information Technology in Water and Wastewater Treatment Utilities, MOP 33*
- *Natural Systems for Wastewater Treatment, MOP FD-16, 3rd Edition*
- *Nutrient Removal, MOP 34*

In August, WEF named Michael K. Stenstrom, Ph.D., P.E., BCEE, as the new Editor-in-Chief for its premier international research journal, *Water Environment Research (WER)*. Stenstrom, a Distinguished Professor in the Department of Civil and Environmental Engineering at the University of California, Los Angeles, is responsible for the overall editorial direction of the journal, as well as implementing enhancements to attract the highest quality water research from around the world.

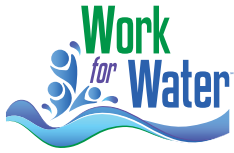
Stenstrom’s appointment marks an important milestone in WEF’s continued investment in *WER*. As Editor-in-Chief, Stenstrom will guide *WER* to become the premier journal in water and wastewater treatment, with greater impact, broader reach, and more rapid publication. One of his first steps will be surveying readers and others in the water quality community to determine the appropriate scope for the journal. In addition, he will appoint two Associate Editors who will assist in the peer-review process.

Together with the WaterReuse Association and the WaterReuse Research Foundation, WEF also launched a new quarterly magazine, *World Water: Water Reuse & Desalination*. The collaborative publication is designed to address the growing informational, technical, and operational needs of global water reuse and desalination professionals.



A vibrant, high-angle photograph of a multi-tiered waterfall in a dense, moss-covered forest. The water flows over dark, wet rocks, creating white foam and mist. The surrounding vegetation is lush and green, with large, broad leaves in the foreground. The overall scene is serene and natural.

STRATEGIC PARTNERSHIPS

WEF, AWWA UNVEIL “WORK FOR WATER” WEB SITE

In June, WEF and AWWA launched a collaborative Web site featuring resources for water recruiters, career seekers, and students. [The Work for Water site \(www.WorkforWater.org\)](http://www.WorkforWater.org)

addresses one of the water community’s top concerns in the coming decade — the expected retirement of 30% of the water workforce and the need to recruit new talent to the field. The Web site promotes water careers as both professionally fulfilling and aligned to the greatest public health and environmental cause of our day — access to safe water and sanitation services.

CORE ATTRIBUTES OF EFFECTIVELY MANAGED WASTEWATER COLLECTION SYSTEMS

WEF worked with the American Public Works Association, the American Society of Civil Engineers, and the National Association of Clean Water Agencies (NACWA) to produce Core Attributes of Effectively Managed Wastewater Collection Systems, the first nationally recognized set of practices and core attributes for effectively managed wastewater collection systems. The guidance describes how to best manage separate sanitary collection systems and minimize overflows in the absence of clear federal guidelines.

WEF CONTINUES SUPPORT OF INTERNATIONAL WATER STEWARDSHIP

In 2010, WEF continued to support the Alliance for Water Stewardship as a Board Organization in their efforts to develop an international water stewardship certification program for large water users and water service providers (utilities). In June, the multiyear Water Roundtable (WRT) process was launched in Brussels. The WRT will be the keystone stakeholder engagement process being used to develop the water stewardship standards. In October, the AWS was pleased to announce a new North America Regional Initiative (NA RI). The NA RI will be hosted by the Milwaukee Water Council where it is poised to build on the already enthusiastic water stewardship activities in Milwaukee, Wis. and other North American cities.

WEF INITIATES THREE-YEAR COLLABORATION ON INTEGRATED WATER RESOURCES MANAGEMENT

In early 2010, WEF formalized a three-year agreement with the National Onsite Wastewater Recycling Association (NOWRA) to closely collaborate and promote a shared vision of an integrated and holistic approach to water, stormwater, and wastewater management. Under the agreement, WEF and NOWRA will strategically partner on several key initiatives including expanding knowledge sharing and training in common areas; promoting existing technologies and new applications for onsite and natural treatment systems; educating the public on proper use and benefits of onsite and natural system technologies; and promoting consistent regulation for effective management and oversight.

WEF ENDORSES WATERSHED PRINCIPLES

In November, WEF joined with Association of State and Interstate Water Pollution Control Administrators and Natural Resources Defense Council to support a NACWA-led effort to endorse a common set of 12 Watershed Principles that strongly support advancing watershed management.

WEF PARTNERS WITH FEDERAL GOVERNMENT ON INTERDEPENDENCY TRAINING

In the fall of 2010, WEF offered an innovative program for water and wastewater utilities executives on how water is interdependent with other key sectors including energy, health care, chemical, information technology, communication, and emergency services. A total of 15 workshops held in strategic locations around the United States were provided at no cost through a cooperative agreement between WEF and the Federal Emergency Management Agency of the Department of Homeland Security.

U.S. STOCKHOLM JUNIOR WATER PRIZE REMAINS A HALLMARK OF WEF/MA COLLABORATION



In June, Rebecca Ye of Bangor, Maine, was awarded the 2010 U.S. Stockholm Junior Water Prize (SJWP). Ye's work combined the sciences of microbiology and nanotechnology to create a biosensor capable of rapid identification of strains of pathogenic bacteria *E. coli*. Coordinated each year by WEF, with support from ITT Corporation, The

Coca-Cola Company, and Delta Air Lines, the U.S. SJWP competition is one of the Federation's most successful public education programs. A hallmark example of WEF/MA collaboration, the 2010 national competition was hosted by the Missouri Water Environment Association and state winners were sponsored by more than 40 MAs, including the New England Water Environment Association. The three U.S. finalists were April Choi (New Jersey), Collin McAliley (Florida), and Akshar Wunnava (Virginia).

WEF'S INFRASTRUCTURE EDUCATION PROGRAM RECEIVES NATIONAL HONOR

In February, WEF was named to the 2010 Associations Advance America Honor Roll for its public education initiative Water Is Life, and Infrastructure Makes It Happen™. Sponsored by the American Society of Association Executives and The Center for Association Leadership, the national awards competition recognizes organizations whose programs and activities propel the nation forward. WEF was honored for raising awareness about the value of our nation's water infrastructure and the need to invest in its long-term stability.

NEW MAPPING FEATURE UNVEILED FOR WORLD WATER MONITORING DAY™

For the fifth straight year, WEF teamed with IWA to help connect communities with their water resources through the global public education program, World Water Monitoring Day. Though still finalizing the results for 2010, the organizations expect that the program will meet its goal of 200,000 people monitoring their local water resources around the world. Among WWMD's other 2010 accomplishments were the publication of a new children's storybook and the unveiling of a data-mapping feature on the program's Web site (www.WorldWaterMonitoringDay.org). Utilizing the familiar Google Maps platform, the new feature facilitates easier navi-

gation of the collected data as well as provides an opportunity for participants from more than 80 countries to connect with one another.

YOUNG PROFESSIONALS ENCOURAGE ENVIRONMENTAL STEWARDSHIP IN NEW ORLEANS

Building on the success of projects in 2008 and 2009, WEF's Students & Young Professionals Committee (SYPC) organized the "Bioswales in the Bayou" project as part of WEFTEC 2010. The event included the construction of a bioswale in the Hurricane Katrina-damaged Lower Ninth Ward neighborhood and a special water carnival where community organizations, state agencies, university groups, and WEF entities provided hands-on activities and information regarding sustainable neighborhoods, water quality, wastewater treatment, and other environmental issues that impact the community and the country.

SOUTHERN METHODIST, FLORIDA TEAMS WIN 2010 DESIGN COMPETITION

Teams from Southern Methodist University and the University of Florida were winners of the 2010 Student Design Competition. A program of WEF's SYPC, the competition promotes "real world" design experience for students interested in pursuing an education and/or career in water/wastewater engineering and sciences. The Southern Methodist University team's project, "Settler's Village Wastewater Treatment Plant Expansion" won in the wastewater design category and the University of Florida team's project, "Green Infrastructure Design for Pollutant Control From Transport Systems Crossing Land-Water Interfaces — A Bridge Too Far?" won in the environmental design category. This was the first win for Southern Methodist University and the fifth win for the University of Florida in nine years.

WEF EDUCATES 10,000 AT BOY SCOUTS JAMBOREE



This year marked the 100th anniversary of the Boy Scouts of America and WEF's fourth time exhibiting at the national Boy Scouts Jamboree. Held this summer at Fort AP Hill in

Virginia, the event drew 40 member volunteers at WEF's exhibit and displays that focused on current water quality issues. Nearly 10,000 scouts and leaders from across the United States and several parts of the world visited the exhibit and learned more about the importance of water to their daily lives.



PROFESSIONAL RECOGNITION

2010 WEF EXCELLENCE AWARDS

Each year, WEF presents a variety of awards that recognize excellence and achievement in the water environment profession. Awards are presented in the categories of individual service and contribution, education, organization and association recognition, operational and design excellence, and published papers. The 2010 award recipients include:

Collection Systems Award

William C. Carter Jr.

Collection Systems Published Contributions Award

L. Burton Curry, Joseph Kavanagh, Tim Kelleher, Dave Lookenbill, Derek L. Morin, and Paul Tomaskovic

Eddy Wastewater Principles and Processes Medal

Victoria Francesca Rowsell, Dawn Sok Cheng Pang, Foteini Tsafou, and Nikolaos Voulvoulis

Emerson Distinguished Service Medal

Joe C. Stowe Jr.

Engelbrecht International Achievement Award

Charles A. Sorber

Fair Distinguished Engineering Educator Medal

Daniel Noguera

Gascoigne Wastewater Treatment Plant Operational Improvement Medal

Walter Bailey, Alan Cassel, Sudhir Murthy, Dilli Neupane, Marija Peric, and Rumana Riffat

Robert H. Hite Award — Presented by Water For People

Betty Jordan

Industrial Water Quality Achievement Award

SunOpta Ingredients Inc.

Industrial Water Quality Lifetime Achievement Award

C.P. Leslie Grady Jr.

Innovative Technology Award

Super-Saturated Dissolved Oxygen Injector (SDOX®), BlueInGreen LLC — Process Category

Morgan Operational Solutions Award

Paul Dombrowski

Outstanding Member Association Award

Illinois Water Environment Association

Outstanding Young Water Environment Professional Award

John McGettigan

Presidential Recognition Award

Bjorn von Euler

Public Officials Award

Jerry N. Johnson, General Manager of the Washington Suburban Sanitation District (Md.) and Mayor Clay Larkin (Post Falls, Idaho)

Public Education Award — Two Categories

Julianne T. LaRock (Individual) and the City of San Diego Public Utilities Department: No Time To Waste, No Water To Waste (Other)

Rudolfs Industrial Waste Management Medal

Clifford A. Merritt

WEF Canham Graduate Studies Scholarship

Patrick McNamara

2010 WEF CITATION OF EXCELLENCE IN ADVERTISING**Best Ad Campaign**

Siemens Water Technologies

Best Overall Ad

Krüger Inc.

Best Presentation of Information, Full Page or Larger

JM Eagle

Best Presentation of Information, Less Than Full Page

Zoeller Pump Company

Best Ad Design, Full Page or Larger

Corzan Piping Systems/Lubrizol

Best Ad Design, Less Than Full Page

Verderflex/GPM Pumps

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WWEMA

WEF COMMITTEES

WEF committees identify many of the specific and substantive actions required to implement the Federation's vision and strategic plan. More than 2500 WEF members participate in committee activities and provide the expertise that makes WEF one of the leading water quality organizations in the world.

RETIRING COMMITTEE CHAIRS

Air Quality & Odor Control

Ray Porter
2007–2010

Collection Systems

Joan Hawley
2008–2010

Disinfection

Gary Hunter
2006–2010

Environmental Management Systems

Tom Pedersen
2007–2010

Municipal Wastewater Treatment Design

Julian Sandino
2007–2010

Nominating

Michael Read
2009–2010

Operations Challenge

Jeffrey Pratt
2007–2010

Residuals & Biosolids

Peter Brady
2007–2010

Sustainability Community of Practice

Dick Lanyon
2007–2010

Water Reuse

Don Vandertulip
2007–2010

Watershed Management

Tad Slawecki
2007–2010

WEF 2009–2010 BOARD OF TRUSTEES



Front row from left

Vice President Matt Bond, Kansas City, Mo.
President-Elect Jeanette Brown, Stamford, Conn.
President Paul Freedman, Ann Arbor, Mich.
Past President Rebecca West, Spartanburg, S.C.
Betty Jordan, Dallas, Texas
(Not pictured Treasurer Chris Browning, Fulton County, Ga.)

Back row from left

Terry Krause, Chicago, Ill.
Cordell Samuels, Pickering, Ontario, Canada
Sandra Ralston, Charleston, S.C.
Carl Janson, Blue Bell, Pa.
Leslie Samel, Jacksonville, Fla.
Rick Warner, Reno, Nev.
Judy Jones, Marietta, Ga.
Ed McCormick, Oakland, Calif.
Deborah Houdeshell, Akron, Ohio
Paul Schuler, Portland, Ore.
Paul Bowen, Atlanta, Ga.



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